

UAF Libraries Graduate Student Library Use Survey Fall 2007

1. What is your primary campus affiliation?			
		Response Percent	Response Count
Fairbanks Campus	<div><div></div></div>	91.7%	133
Bristol Bay Campus		0.0%	0
Center for Distance Education	<div><div></div></div>	1.4%	2
Chukchi Campus		0.0%	0
Inter-Aleutians Campus	<div><div></div></div>	0.7%	1
Kuskokwim Campus	<div><div></div></div>	0.7%	1
Northwest Campus		0.0%	0
Tanana Valley Campus		0.0%	0
Other	<div><div></div></div>	5.5%	8
Please tell us which campus.			15
	answered question		145
	skipped question		3

2. What is your field of study at UAF?			
Graduate degree programs			
	Administration of Justice	Anthropology	Arctic Engineeri
Please select the appropriate degree program for your Master's or Ph.D. (This list of programs is taken from <a href="http://www.uaf.edu/gradsch/general/degrees/index.html">http://www.uaf.edu/gradsch/general/degrees/index.html</a> )	0.7% (1)	4.1% (6)	0.0% (0)

3. What is your degree program?				
			Response Percent	Response Count
	Doctoral	<div><div></div></div>	30.4%	45
	Masters	<div><div></div></div>	68.9%	102
	Other	<div><div></div></div>	0.7%	1
Please specify.				2
			<b>answered question</b>	<b>148</b>
			<b>skipped question</b>	<b>0</b>

4. How important are the following sources of information for your course work and research projects?					
	Very important	Important	Not very important	Unimportant	Response Count
UAF libraries (including UAF libraries-provided online collections)	85.8% (127)	12.8% (19)	1.4% (2)	0.0% (0)	148
Web sources (not provided by UAF libraries)	55.5% (81)	36.3% (53)	8.2% (12)	0.0% (0)	146
Departmental resources	23.1% (33)	42.7% (61)	30.8% (44)	3.5% (5)	143
Personal books, journals, files, etc.	32.6% (47)	51.4% (74)	13.9% (20)	2.1% (3)	144
Faculty or other students	40.8% (60)	49.7% (73)	9.5% (14)	0.0% (0)	147
Librarians	17.4% (25)	51.4% (74)	25.0% (36)	6.3% (9)	144
answered question					148
skipped question					0

5. How often do you use the following methods to visit or access the UAF libraries?							
	Daily	Several times a week	Once a week	A few times a month	A few times a semester	Never	Response Count
Visit libraries in person	8.2% (12)	21.2% (31)	12.3% (18)	<b>27.4% (40)</b>	19.2% (28)	11.6% (17)	146
Use computer on campus (dorm or other building) to access libraries	21.9% (32)	<b>34.2% (50)</b>	13.7% (20)	11.0% (16)	9.6% (14)	9.6% (14)	146
Use computer off-campus to access libraries	18.2% (26)	<b>23.8% (34)</b>	16.1% (23)	18.9% (27)	11.9% (17)	11.2% (16)	143
If you haven't used the library yet this year, please tell us why.							9
	<b>answered question</b>						<b>147</b>
	<b>skipped question</b>						<b>1</b>

6. When you visit the UAF libraries IN PERSON how often do you:							
	Daily	Several times a week	Once a week	A few times a month	A few times a semester	Never	Response Count
Look for a print journal article	3.7% (5)	9.7% (13)	8.2% (11)	28.4% (38)	<b>34.3% (46)</b>	15.7% (21)	134
Look for a book	1.5% (2)	11.0% (15)	14.0% (19)	30.1% (41)	<b>33.8% (46)</b>	9.6% (13)	136
Look for an online journal article	8.1% (11)	18.5% (25)	11.1% (15)	14.8% (20)	17.8% (24)	<b>29.6% (40)</b>	135
Consult library staff	0.7% (1)	5.2% (7)	6.7% (9)	20.0% (27)	<b>48.9% (66)</b>	18.5% (25)	135
Photocopy	2.3% (3)	5.3% (7)	3.0% (4)	19.7% (26)	32.6% (43)	<b>37.1% (49)</b>	132
Print	1.5% (2)	5.3% (7)	4.6% (6)	9.2% (12)	26.0% (34)	<b>53.4% (70)</b>	131
Use library computers to find information for your academic work	4.5% (6)	11.3% (15)	2.3% (3)	18.0% (24)	31.6% (42)	<b>32.3% (43)</b>	133
Use library computers for other purposes	3.8% (5)	6.0% (8)	4.5% (6)	11.3% (15)	22.6% (30)	<b>51.9% (69)</b>	133
Bring your own computer and use wireless connection	5.1% (7)	12.4% (17)	8.8% (12)	11.7% (16)	21.2% (29)	<b>40.9% (56)</b>	137

Use as place to do individual work	4.4% (6)	16.2% (22)	4.4% (6)	16.2% (22)	28.7% (39)	30.1% (41)	136
Use as place to do group work	0.8% (1)	3.8% (5)	5.3% (7)	10.5% (14)	28.6% (38)	51.1% (68)	133
Use media collections (videos, dvds)	2.3% (3)	5.3% (7)	6.8% (9)	19.5% (26)	26.3% (35)	39.8% (53)	133
Use media equipment (digital cameras, camcorders laptops, etc.)	0.8% (1)	2.3% (3)	2.3% (3)	8.3% (11)	35.3% (47)	51.1% (68)	133
	answered question						139
	skipped question						9

7. Which library do you use most often?				
			Response Percent	Response Count
Rasmuson Library	<div><div></div></div>		54.1%	79
BioSciences Library	<div><div></div></div>		30.8%	45
Geophysical Institute Library (Keith B. Mather) Library	<div><div></div></div>		9.6%	14
Other	<div><div></div></div>		5.5%	8
Please tell us which library you use.				14
	answered question			146
	skipped question			2

8. Is the library that you use most open when you need it?				
			Response Percent	Response Count
Yes	<div><div></div></div>		87.7%	121
No	<div><div></div></div>		12.3%	17
If not, please tell us what hours you need.				22
	answered question			138
	skipped question			10

9. During evenings and weekends what services do you need in the library? (Check all that apply.)			
		Response Percent	Response Count
Reference assistance	<div></div>	25.6%	33
Computer access	<div></div>	35.7%	46
Check-out materials	<div></div>	55.0%	71
Copying/printing	<div></div>	35.7%	46
Course reserves	<div></div>	20.2%	26
Access to books and print journals	<div></div>	77.5%	100
Place for individual study	<div></div>	45.0%	58
Place for group study	<div></div>	12.4%	16
Other (please specify).			8
	answered question		129
	skipped question		19

10. What resources do you use when you need information on a research topic?						
	Always	Most of the time	Sometimes	Rarely	Never	Response Count
UAF libraries catalog (Goldmine)	<b>31.3% (45)</b>	26.4% (38)	29.9% (43)	8.3% (12)	4.2% (6)	144
Libraries-provided article index such as Academic Search Premier, Web of Science, etc.	<b>37.2% (54)</b>	31.7% (46)	14.5% (21)	12.4% (18)	4.1% (6)	145
Full-text journal articles (UAF Journals List)	<b>40.7% (59)</b>	33.8% (49)	20.0% (29)	4.1% (6)	1.4% (2)	145
Internet search on Google, GoogleScholar, Yahoo, etc.	33.8% (48)	<b>36.6% (52)</b>	22.5% (32)	4.9% (7)	2.1% (3)	142
Publisher or scholarly society web site	14.6% (20)	24.8% (34)	<b>38.7% (53)</b>	16.8% (23)	5.1% (7)	137
Faculty or other students	5.0% (7)	18.7% (26)	<b>54.0% (75)</b>	20.1% (28)	2.2% (3)	139
Librarians	2.9% (4)	5.8% (8)	<b>39.6% (55)</b>	34.5% (48)	17.3% (24)	139
Library assistance via phone or email	1.4% (2)	4.3% (6)	16.5% (23)	36.7% (51)	<b>41.0% (57)</b>	139
Other (please specify).						10
	<b>answered question</b>					<b>146</b>
	<b>skipped question</b>					<b>2</b>

11. How often do you use the UAF libraries' web site to:							
	Daily	Several times a week	Once a week	A few times a month	A few times a semester	Never	Response Count
Search the UAF libraries' catalog (Goldmine)	11.7% (17)	<b>31.0% (45)</b>	17.9% (26)	21.4% (31)	13.1% (19)	4.8% (7)	145
Search an article index such as Academic Search Premier, Web of Science	10.3% (15)	<b>34.9% (51)</b>	17.8% (26)	18.5% (27)	11.0% (16)	7.5% (11)	146
Look for online journal articles	15.8% (23)	<b>33.6% (49)</b>	21.9% (32)	15.8% (23)	9.6% (14)	3.4% (5)	146
Look for online books, reference works	9.9% (14)	18.3% (26)	19.7% (28)	<b>23.2% (33)</b>	20.4% (29)	8.5% (12)	142
Look for digitized collections or images	3.6% (5)	5.0% (7)	8.6% (12)	20.0% (28)	27.9% (39)	<b>35.0% (49)</b>	140
Consult with library staff (via email)	1.4% (2)	1.4% (2)	3.5% (5)	7.1% (10)	34.8% (49)	<b>51.8% (73)</b>	141
Look for information about the UAF libraries (eg. hours, events, etc.)	2.8% (4)	2.1% (3)	6.4% (9)	14.9% (21)	<b>46.8% (66)</b>	27.0% (38)	141
Other (please specify).							5
	<b>answered question</b>						<b>146</b>
	<b>skipped question</b>						<b>2</b>

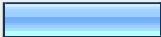
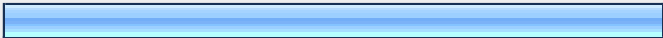


12. Please indicate the importance of these sources to your course work and research.					
	Very important	Important	Not very important	Unimportant	Response Count
Books	43.8% (64)	<b>47.3% (69)</b>	8.9% (13)	0.0% (0)	146
Journals	<b>89.2% (132)</b>	6.8% (10)	3.4% (5)	0.7% (1)	148
Numeric or scientific datasets such as census, GIS, genome, etc.	13.6% (20)	25.2% (37)	<b>43.5% (64)</b>	17.7% (26)	147
Bibliographic databases/article indexes	<b>33.8% (49)</b>	<b>33.8% (49)</b>	24.1% (35)	8.3% (12)	145
Manuscripts or archival materials	21.4% (31)	28.3% (41)	<b>37.9% (55)</b>	12.4% (18)	145
Newspapers	6.9% (10)	11.8% (17)	<b>44.4% (64)</b>	36.8% (53)	144
Visual media (e.g., maps, films, DVD or VHS videos, etc.)	4.8% (7)	20.7% (30)	<b>47.6% (69)</b>	26.9% (39)	145
Audio media (e.g., CDs, Mp3s, audiobooks, LPs, etc.)	3.5% (5)	12.0% (17)	<b>48.6% (69)</b>	35.9% (51)	142
	<b>answered question</b>				<b>148</b>
	<b>skipped question</b>				<b>0</b>

13. Do the UAF libraries have the materials you need for your course work and research?							
	Always	Most of the time	Sometimes	Rarely	Never	N/A	Response Count
Books	6.1% (9)	<b>55.1% (81)</b>	32.0% (47)	3.4% (5)	0.0% (0)	3.4% (5)	147
Journals	6.1% (9)	<b>51.7% (76)</b>	27.9% (41)	12.2% (18)	0.0% (0)	2.0% (3)	147
Databases/indexes	9.1% (13)	<b>40.6% (58)</b>	25.9% (37)	4.9% (7)	0.0% (0)	19.6% (28)	143
Media materials	4.4% (6)	23.5% (32)	22.1% (30)	2.2% (3)	0.7% (1)	<b>47.1% (64)</b>	136
Please comment.							28
	<b>answered question</b>						<b>147</b>
	<b>skipped question</b>						<b>1</b>



14. If the UAF libraries don't have the book you need, do you:						
	Always	Most of the time	Sometimes	Rarely	Never	Response Count
Request it through Interlibrary Loan (ILLiad)	<b>48.3% (70)</b>	23.4% (34)	13.8% (20)	5.5% (8)	9.0% (13)	145
Request the libraries purchase the book	2.1% (3)	2.1% (3)	8.5% (12)	30.5% (43)	<b>56.7% (80)</b>	141
Purchase it on my own	1.4% (2)	15.7% (22)	<b>43.6% (61)</b>	25.0% (35)	14.3% (20)	140
Borrow from instructor or other student	1.4% (2)	18.6% (26)	<b>49.3% (69)</b>	17.9% (25)	12.9% (18)	140
Find another book to use	4.3% (6)	18.0% (25)	<b>43.9% (61)</b>	25.2% (35)	8.6% (12)	139
	<b>answered question</b>					<b>145</b>
	<b>skipped question</b>					<b>3</b>

15. If the UAF libraries don't have the journals you need, do you:						
	Always	Most of the time	Sometimes	Rarely	Never	Response Count
Request articles through Interlibrary Loan (ILLiad)	<b>57.8% (85)</b>	22.4% (33)	9.5% (14)	3.4% (5)	6.8% (10)	147
Request that the libraries subscribe to the journal	2.1% (3)	2.8% (4)	9.9% (14)	27.5% (39)	<b>57.7% (82)</b>	142
Purchase articles online	1.4% (2)	3.5% (5)	11.2% (16)	21.7% (31)	<b>62.2% (89)</b>	143
Find a different journal article	3.5% (5)	21.8% (31)	<b>39.4% (56)</b>	17.6% (25)	17.6% (25)	142
	<b>answered question</b>					<b>147</b>
	<b>skipped question</b>					<b>1</b>

16. How satisfied are you with the UAF libraries collections?				
			Response Percent	Response Count
Very satisfied			17.1%	25
<b>Satisfied</b>			<b>72.6%</b>	106
Dissatisfied			8.9%	13
Very dissatisfied			1.4%	2
Please comment.				49
<b>answered question</b>				<b>146</b>
<b>skipped question</b>				<b>2</b>

17. Rate the importance of each of the following for your course work and research.					
	Very important	Important	Not very important	Unimportant	Response Count
Develop and refine research topics	<b>66.9% (99)</b>	28.4% (42)	4.1% (6)	0.7% (1)	148
Find information in the library (print or online)	<b>72.3% (107)</b>	25.0% (37)	2.0% (3)	0.7% (1)	148
Find information on the web (Google, Yahoo, non-library sources)	40.4% (59)	<b>44.5% (65)</b>	14.4% (21)	0.7% (1)	146
Evaluate information sources critically	<b>55.8% (82)</b>	38.1% (56)	5.4% (8)	0.7% (1)	147
Know what constitutes plagiarism	<b>53.1% (77)</b>	35.9% (52)	9.0% (13)	2.1% (3)	145
Familiarity with research materials and information in your field	<b>73.1% (106)</b>	24.1% (35)	2.1% (3)	0.7% (1)	145
Ability to conduct a literature review	<b>68.7% (101)</b>	25.9% (38)	3.4% (5)	2.0% (3)	147
Use citation software (e.g., EndNote) to manage references	<b>37.2% (54)</b>	31.7% (46)	22.8% (33)	8.3% (12)	145
<b>answered question</b>					<b>148</b>
<b>skipped question</b>					<b>0</b>

18. How useful are the following for your course work and research?					
	Very useful	Useful	Not useful	Don't know about it	Response Count
"Resources by subject" page on the UAF libraries web site	<b>31.3% (46)</b>	29.9% (44)	17.0% (25)	21.8% (32)	147
Library research assistance (in-person, web, email, phone)	18.5% (27)	<b>45.9% (67)</b>	15.8% (23)	19.9% (29)	146
Course reserves	16.7% (24)	<b>38.2% (55)</b>	21.5% (31)	23.6% (34)	144
Research consultation appointment with librarian	4.8% (7)	20.5% (30)	21.9% (32)	<b>52.7% (77)</b>	146
Librarian class presentation or session	6.8% (10)	21.2% (31)	29.5% (43)	<b>42.5% (62)</b>	146
Discussion with librarian at reference desk	13.8% (20)	<b>55.2% (80)</b>	15.9% (23)	15.2% (22)	145
Please comment.					15
	<b><i>answered question</i></b>				<b>148</b>
	<b><i>skipped question</i></b>				<b>0</b>

19. How easy do the UAF libraries make it for you to:						
	Very easy	Easy	Difffficult	Very difficult	N/A	Response Count
Use the UAF libraries catalog (Goldmine) to find books/journals	39.0% (57)	<b>45.2% (66)</b>	10.3% (15)	1.4% (2)	4.1% (6)	146
Locate a book on the library shelves	32.9% (48)	<b>50.7% (74)</b>	6.2% (9)	0.7% (1)	9.6% (14)	146
Use Interlibrary Loan to request a book or journal article not available at UAF	<b>48.3% (70)</b>	38.6% (56)	7.6% (11)	0.0% (0)	5.5% (8)	145
Find the full-text of a journal article	24.8% (36)	<b>46.2% (67)</b>	21.4% (31)	2.8% (4)	4.8% (7)	145
Find media items such as music, films, images	9.0% (13)	32.4% (47)	6.2% (9)	0.0% (0)	<b>52.4% (76)</b>	145
Reserve or use a group study room	6.9% (10)	17.9% (26)	2.8% (4)	0.0% (0)	<b>72.4% (105)</b>	145
Access library online resources from off-campus	21.4% (31)	<b>42.1% (61)</b>	9.0% (13)	4.1% (6)	23.4% (34)	145
Please comment.						23
	<b><i>answered question</i></b>					<b>146</b>
	<b><i>skipped question</i></b>					<b>2</b>

20. What kinds of information technology do you use regularly? Please check all that apply.			
		Response Percent	Response Count
Laptop computer	<div></div>	92.5%	136
Smart phone	<div></div>	4.8%	7
Digital camera or camcorder	<div></div>	68.7%	101
iPod or other mp3 device	<div></div>	48.3%	71
Text messaging	<div></div>	21.8%	32
Instant messaging	<div></div>	30.6%	45
Email	<div></div>	95.9%	141
Social computing, ie. MySpace	<div></div>	31.3%	46
Blogs	<div></div>	15.0%	22
Wikis	<div></div>	34.7%	51
Other (please specify).			10
	answered question		147
	skipped question		1

**21. Please rate your satisfaction with the library services listed below.**

	<b>Very satisfied</b>	<b>Satisfied</b>	<b>Dissatisfied</b>	<b>Very dissatisfied</b>	<b>Don't use</b>	<b>Don't know about it</b>	<b>Response Count</b>
UAF libraries catalog (Goldmine)	30.6% (45)	<b>55.8%</b> <b>(82)</b>	6.8% (10)	2.7% (4)	3.4% (5)	0.7% (1)	147
Course reserves (in library)	10.3% (15)	<b>41.8%</b> <b>(61)</b>	2.7% (4)	0.0% (0)	32.9% (48)	12.3% (18)	146
Electronic course reserves (ERes)	15.8% (23)	28.8% (42)	3.4% (5)	0.7% (1)	<b>38.4%</b> <b>(56)</b>	13.0% (19)	146
Photocopying in library	8.9% (13)	<b>41.8%</b> <b>(61)</b>	9.6% (14)	5.5% (8)	30.1% (44)	4.1% (6)	146
Printing in library	4.9% (7)	31.9% (46)	7.6% (11)	2.8% (4)	<b>47.2%</b> <b>(68)</b>	5.6% (8)	144
Interlibrary Loan of books and other materials	39.0% (57)	<b>46.6%</b> <b>(68)</b>	3.4% (5)	0.0% (0)	8.9% (13)	2.1% (3)	146
Journal article delivery	37.7% (55)	<b>40.4%</b> <b>(59)</b>	5.5% (8)	0.7% (1)	9.6% (14)	6.2% (9)	146
Librarian class presentation or session	5.5% (8)	21.9% (32)	2.1% (3)	0.0% (0)	<b>46.6%</b> <b>(68)</b>	24.0% (35)	146
Staff assistance (in library or remotely)	18.4% (27)	<b>49.7%</b> <b>(73)</b>	1.4% (2)	0.7% (1)	24.5% (36)	5.4% (8)	147
Functionality of library computers	15.1% (22)	<b>49.3%</b> <b>(72)</b>	3.4% (5)	0.0% (0)	28.1% (41)	4.1% (6)	146
Access to library computers	13.9% (20)	<b>55.6%</b> <b>(80)</b>	1.4% (2)	0.0% (0)	25.7% (37)	3.5% (5)	144
UAF libraries' web site	22.8% (33)	<b>61.4%</b> <b>(89)</b>	10.3% (15)	0.7% (1)	2.8% (4)	2.1% (3)	145
Media Equipment service	12.3% (18)	33.6% (49)	1.4% (2)	0.7% (1)	<b>38.4%</b> <b>(56)</b>	13.7% (20)	146
Individual study space in library	13.1% (19)	<b>45.5%</b> <b>(66)</b>	2.1% (3)	2.1% (3)	29.7% (43)	7.6% (11)	145
Group study space in library	6.2% (9)	27.6% (40)	2.1% (3)	0.7% (1)	<b>50.3%</b> <b>(73)</b>	13.1% (19)	145
Reserved study carrels	5.5% (8)	13.1% (19)	2.8% (4)	0.0% (0)	<b>57.9%</b> <b>(84)</b>	20.7% (30)	145

Please comment:		20
	<b>answered question</b>	<b>147</b>
	<b>skipped question</b>	<b>1</b>

22. What additional services would you like the library to provide?			
		Response Percent	Response Count
Self-checkout of books	<div><div></div></div>	34.4%	44
Self-placed holds on books	<div><div></div></div>	35.9%	46
More areas for quiet work and study in libraries	<div><div></div></div>	25.8%	33
Make it easier to use library services with mobile devices such as smart phones and PDAs	<div><div></div></div>	6.3%	8
Online library tutorials, workshops, and other guides through podcasts, streaming video, etc.	<div><div></div></div>	22.7%	29
Expand consultation services on finding and evaluating research materials	<div><div></div></div>	26.6%	34
Online audio downloads	<div><div></div></div>	21.1%	27
Library coffee shop	<div><div></div></div>	45.3%	58
More computers in libraries	<div><div></div></div>	14.1%	18
More laptops for checkout	<div><div></div></div>	10.2%	13
More reservable group study spaces	<div><div></div></div>	6.3%	8
<b>Serve as a digital archive for UAF faculty and student research and publications</b>	<div><div></div></div>	<b>53.1%</b>	<b>68</b>
Provide support for organizing and managing your information and data sets	<div><div></div></div>	24.2%	31
Other (please specify).			25
	<b>answered question</b>	<b>128</b>	
	<b>skipped question</b>	<b>20</b>	

23. How significant is the contribution the UAF libraries make to you?						
	Very significant	Significant	Not very significant	Insignificant	N/A	Response Count
Keeping current in your field	<b>46.9% (69)</b>	38.1% (56)	11.6% (17)	1.4% (2)	2.0% (3)	147
Finding information in related fields or new areas	<b>46.9% (69)</b>	40.1% (59)	9.5% (14)	0.7% (1)	2.7% (4)	147
Being a more effective researcher	<b>44.2% (65)</b>	42.9% (63)	9.5% (14)	1.4% (2)	2.0% (3)	147
Being a more effective instructor	15.3% (22)	20.8% (30)	9.7% (14)	3.5% (5)	<b>50.7% (73)</b>	144
Enriching your learning experiences	34.0% (49)	<b>50.7% (73)</b>	9.7% (14)	2.8% (4)	2.8% (4)	144
Making more efficient use of your time	35.6% (52)	<b>43.8% (64)</b>	14.4% (21)	3.4% (5)	2.7% (4)	146
Deciding to attend UAF	4.8% (7)	11.7% (17)	28.3% (41)	<b>33.1% (48)</b>	22.1% (32)	145
Please comment.						7
	<b>answered question</b>					<b>147</b>
	<b>skipped question</b>					<b>1</b>

24. Rate your overall satisfaction with UAF libraries.			
		Response Percent	Response Count
Very satisfied	<div><div></div></div>	26.5%	39
<b>Satisfied</b>	<div><div></div></div>	<b>70.1%</b>	103
Dissatisfied	<div><div></div></div>	2.7%	4
Very dissatisfied	<div><div></div></div>	0.7%	1
Please comment.			20
	<b>answered question</b>		<b>147</b>
	<b>skipped question</b>		<b>1</b>